Tech Tutors
Charlestown

Assigned to (office use): _____

***Charlestown Tech Tutors* Resident Service Request Form**

Charlestown Tech Tutors provides basic one-on-one instruction in using a computer (desktop, laptop, or tablet), email, and the Internet. It is a free service provided by resident volunteers at Charlestown and is intended for people with little or no experience using a computer. We will come to your apartment and help you learn how to use your own computer. Our aim is to help you become comfortable enough with your computer to be able to use it for basic communication, accessing the Internet, and photo sharing. Please complete the form below to request Tech Tutor support.

Your name (please print) _____
Date ____/____/_____ Your Apt. # _____ Your phone # _____

1. **Requested service (please check all the apply):**

___ learn to operate computer **___ learn to use email**
___ learn to access Internet **___ learn to download/store/share photos**
___ other (please briefly specify)

_____

2. **What kind of computer do you have? (please check appropriate response)**
   ___ desktop ___ laptop
   ___ tablet (such iPad, Nexus, Surface Pro, Galaxy, Transformer, Fire, VivoTab)

3. **What is the brand of your computer (e.g., Apple, ASUS, HP, Dell, Lenovo, Google, Amazon)?**
   _____

4. **If you know it, please indicate the operating system for your computer (e.g., Windows XP, 7, or 8; Apple OS X). _____**

PLEASE RETURN THIS FORM TO: CHARLESTOWN TECH TUTORS C/O HOWIE NIXON; APT MT2314. FOR MORE INFORMATION. REQUESTS WILL BE FORWARDED TO A MEMBER OF THE TECH TUTOR TEAM, WHO WILL CALL YOU TO ARRANGE AN APPOINTMENT. RESPONSE TIME MAY DEPEND ON DEMAND FOR REQUESTED SERVICE.